

## **Lyon-Lincoln Electric Cooperative**

### **401 – MEMBER RELATIONS**

#### **I. OBJECTIVE**

To define the cooperative's obligations to protect the interests of the member-owners, and to keep member-owners informed.

#### **II. POLICY**

- A. No member-owner will be discriminated against on the basis of race, color, religion, gender, sexual orientation, national origin, age, disability, genetic information, marital status, amnesty, or status as a covered veteran.
- B. Meetings and other communication methods will be used to keep member-owners informed, obtain their ideas and suggestions, and develop leadership among member-owners.
- C. Member-owners will be informed of the end results of the operations through written communications, an annual report, and meetings.
- D. A continuous program of member relations will be carried out to obtain understanding and support for the cooperative's objectives, viewpoints, policies, plans and programs.
- E. Member-owners will be informed of issues that require their support, and of the need for changes that affect them.
- F. Member-owners may attend Board meetings except that executive sessions may be called that are not open to member-owners. A member-owner desiring time on the agenda must follow the guidelines contained in Policy 310.
- G. Member-owners with legitimate interests and needs may obtain information regarding the operations of the cooperative pursuant to Policy 404.

Approved by the Board of Directors \_\_\_\_\_  
Board President

Adopted: 2/4/2011  
Effective: 1/1/2011  
Reviewed: 5/26/2015